

Figure 1

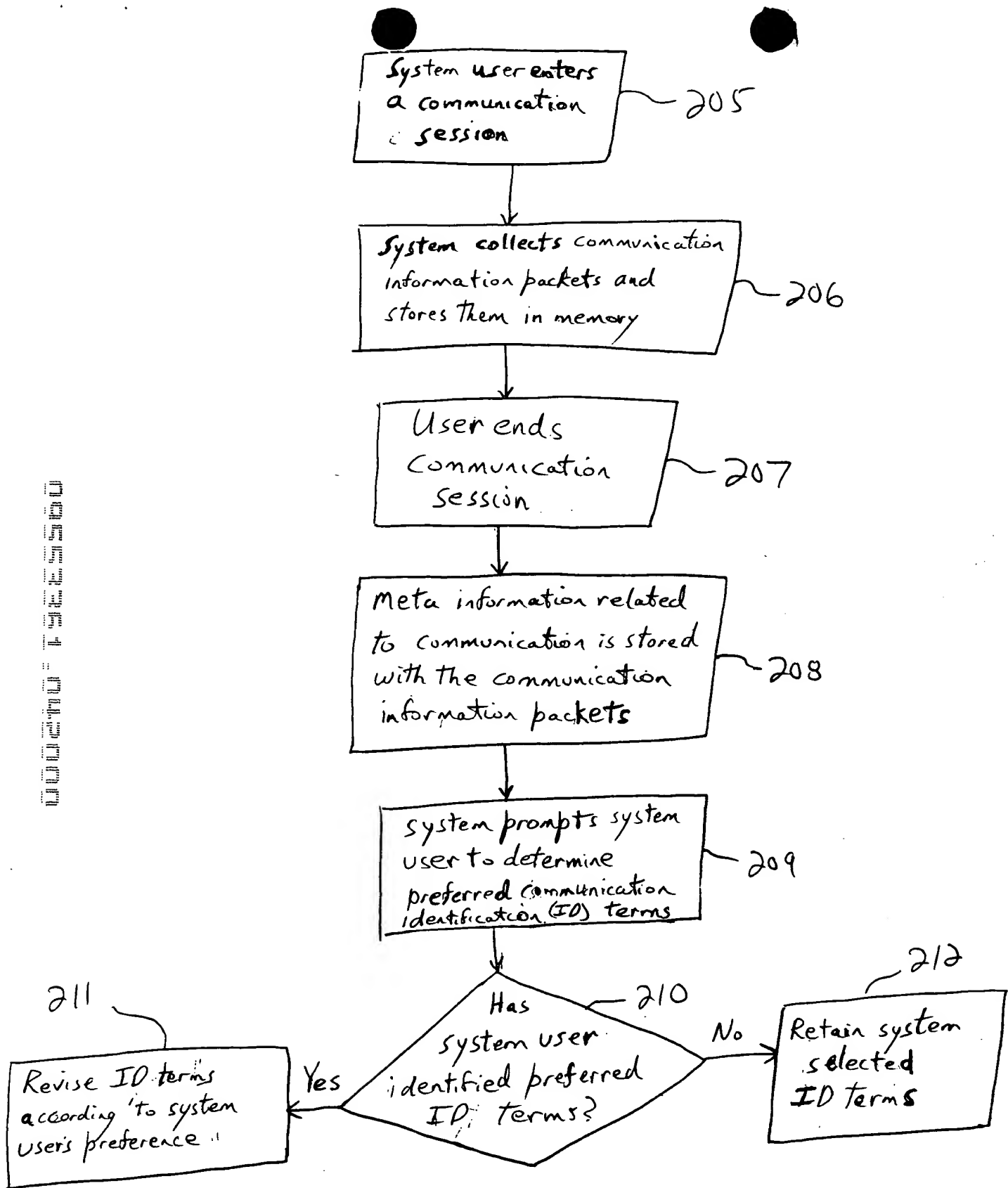


Figure 2

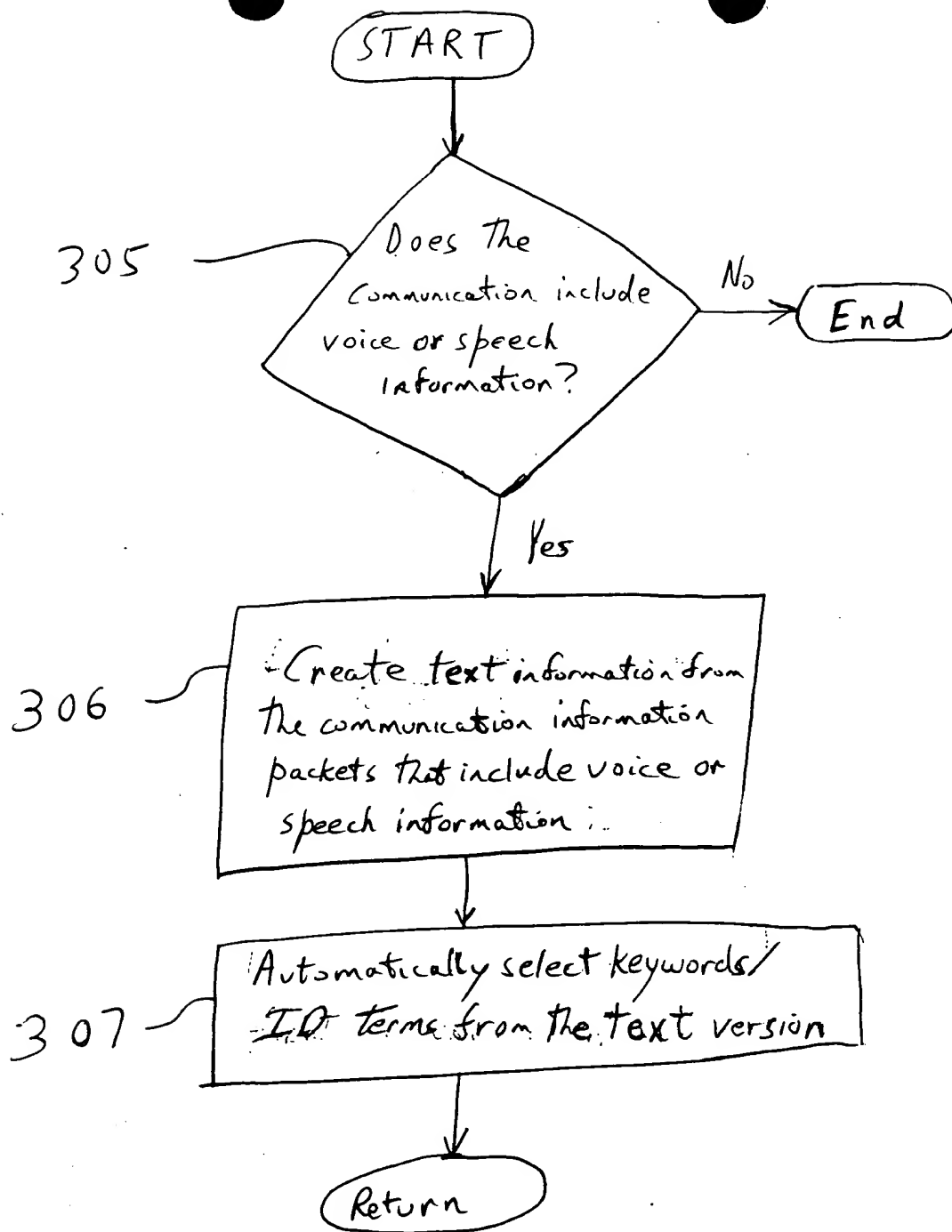


Figure 3

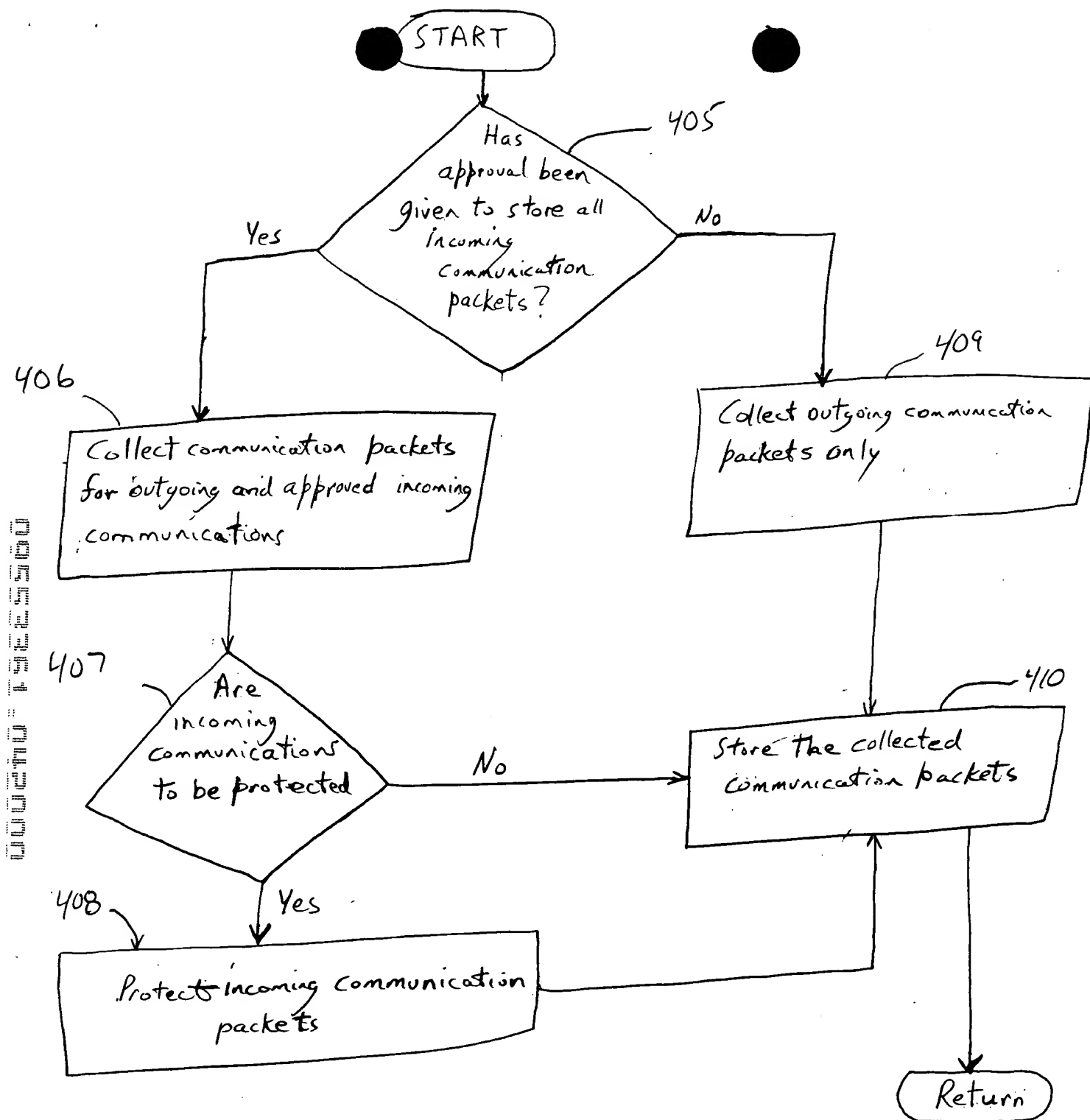


Figure 4

S05

## Keyword Preference Screen

S20

### System Selected Keyword (As Approved)

1. Loan 22
2. Finance 12
3. Checking Account 9
4. Money 6
5. Bank 5

S10

### Manual Keyword Entry

Enter Keyword:

Boat

Priority/Weight:

1

Subject/Title:

Boat Loan Application

Names:

Enter

Edit

OK

Communication:

Date: 5/1/01

Times 11:00 - 11:45 AM

Directory Number: 973-555-0101

System Address: ATT 0011450.com

S30

Figure 5

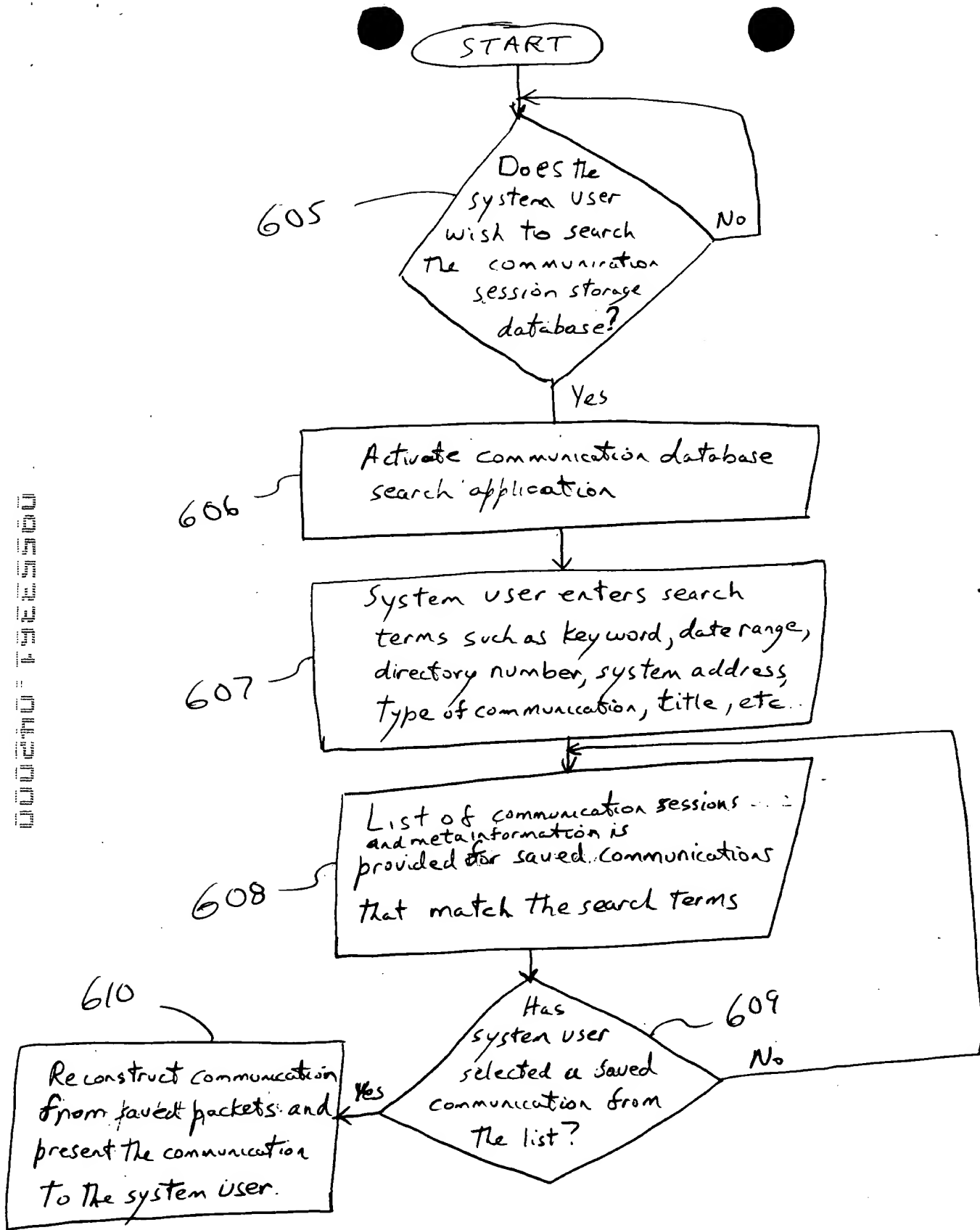


Figure 6

705

Communications Database Search Screen	
Enter:	
Keyword(s):	Boat
Date Range:	
Directory No:	
System Address:	
Type:	Telephone Call
Subject/Title:	

710

711

712

713

714

715

Figure 7

<u>Subject/Title</u>	<u>Date</u>	<u>Time</u>	<u>Directory No.</u>	<u>System Address</u>	<u>Keywords</u>
1. Boat Loan Application	5/01/01	11:00am	973-555-0101	ATT 0011950.com	Boat,...
2. Boat Dock Fees	...	...	...	...	Boat,...
3. Billy Clinton Party	...	...	...	...	Boat,...
4. Boat Fuel	...	...	...	...	Boat,...
5. Truck Repair	...	...	...	...	Repair, Boat,...
...					
...					
...					

Change Presentation Media?

905

Figure 8